

# Request for Board of Commissioners' Action

From: Faye Hughes, County Administrator Date: August 17, 2018

Subject: Code Red Renewal Proposal Item Number: VII-A

Lamar Ray, 911 Director, attached is the Code Red renewal contract for 3 years, as was requested to be presented. Annual cost for 3 years, 10,750.00 (versus the yearly rate of 12,160).

**A three (3) year license includes 24/7/365 uninterrupted CodeRED system access and the following:**

- **Fully Limitless system** - to use for **Emergency Notifications** {missing person, Emergency Preparedness, Emergency Evacuation Notices, outages, Boil water notices, Weather Alerts, Road Closures, Criminal Activity, Armed Suspect, etc.} **and General (non-emergency) Notifications** {Community Outreach, meetings, Staff Notifications, Internally for departments, Festivals/ Fairs, Building closures, etc.}
- Unlimited text, email and social media messaging
- **Unlimited Pass codes/** Users for the System
- Unlimited amount of Contact Groups
- **Includes National Data, provided by OnSolve** – (This is a managed data service, which means it is supplied and updated quarterly by our in-house GIS team. It is an initial residential and business calling database that consists of publically and commercially available information acquired by private vendors that OnSolve contracts with. They collect data from methods like surveys, national white and yellow page listings, state and federal public records, new home buyer information, deeds, records filed, secretary of state records, credit files, etc.)
- **Integration and geo-coding of customer supplied data** (911 data, utility data, etc.)
- **OnSolve standard Esri-based mapping and geo-coding** with integration of client-supplied GIS data sets.
- 24/7 dedicated client and technical support team, Initial training and monthly refresher trainings
- Triple redundant infrastructure
- Ability to quickly alert and inform residents, staff and other internal teams with reliable message delivery
- Universal ANI® technology for streamlined call-backs and relief of inbound calling pressure during an emergency event
- Complimentary system time for testing and training
- Design and hosting of custom Web page for community enrollment: CNE (Community Notification Enrollment) link
- IPAWS system set-up and training
- Launch to EAS, NWEM, WEA and COG to COG
- Same interface as the CodeRED System making it easy to send out time critical information via all modes of communication.
- Always available to send out lifesaving information, even if the cell towers/circuits are jammed or down. WEA Alerts will always go out.
- Unlimited severe weather warnings: 24 hours a day, 365 days a year with detailed call statistics

The Chair will need a motion to accept/deny the Code Red Renewal contract for a 3 year period at \$10,750 annually.

Motion made by \_\_\_\_\_

Second made by \_\_\_\_\_

Any discussion: \_\_\_\_\_

Votes \_\_\_\_\_ yes \_\_\_\_\_ no

Motion carried/ failed