

Request for Board of Commissioners' Action

From: Johnny West, Fire Chief Date: August 16, 2019

Subject: Crisis Track Item Number: Work Session

Over the past few months, I have been researching different ways to stream line emergency situations that would require the activation of the Emergency Operations Center (EOC).

In the past, all incoming information (storm damage, road closures, etc) are written down on paper and then transferred via telephone to crews in the field and was hard to track.

I have looked at several different software programs and found that Crisis Track is the most suitable for our county. Crisis Track is able to keep a log of events, real time data can be seen from the field teams that are conducting searches, home inspections, damage assessments, etc. This software will also keep up with FEMA cost tracking that is required when applying for assistance.

With this software, we will be able to monitor storm damage and perform assessments, track road closures, search and rescue operations, keep up with damage and labor cost for FEMA reporting and many other tasks. With this software, we can also track day to day operations if needed (such as road maintenance and additional FEMA projects). This software will allow us to see real time damage assessments as they are performed in the field by utilizing smart phones and tablets. We can even add a link to the county web page for residence and business owners to inform us of damage and upload pictures so we can get out and assess their damage as well.

The initial set up cost of \$3,200 covers the software, training and their team uploading all of the property values for each residence and business within the county (Info that would be provided from the tax office). The annual renewal fee covers the revision to all state and federal (GEMA and FEMA) documents, updating tax values on properties and all software updates.

When approved, a team from Crisis Track comes in and sets up the system for us. They will work with the Tax accessors office and other county offices to obtain the most accurate information to populate the system so that in the event of a disaster, we will have property values for all residence and business already in the system allowing us to have a fast-reliable damage cost estimate.

This system can be used by all organizations within the county, not just EMA. The sheriff's office can use parts of it for searching and clearing an area while looking for someone, utility departments can use it for maintenance issues, County road department can use it for road closures, repairs, tracking FEMA projects, all of the cities can use it for storm damage or major projects.

The cost of the full package which is what I am recommending is \$5,720 for the first year, and \$2,520 for an annual renewal fee each year after.

Motion made by _____

Second made by _____

Any discussion: _____

Votes _____ yes _____ no

Motion carried/ failed